Record Linkage: Critical Success factors

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NSW Open Data Forum
November 2013
1.0 Good linkage

High quality
- CHeReL has an estimated 1% error rate.
- Multi-purpose platform with high quality links.

Timely
- Custodian-driven and engagement.
- Greater opportunities for automation.

Relevance
- Flexible system with breadth of data linked.
- Inter-Agency, Cross-Jurisdictional.
2.0 Easy access and use

Secure
- Quick, timely and sustainable.
- SAPHaRI.
- SURE.
- ‘sand pits’.

Workforce
- Build teams of experienced analysts.
- NSW Biostatistical Officer Program.
- U.Syd data linkage course.
- 45 and Up Master Classes.

Processes
- On-line, automated approvals.
- Clear metadata.
- Technical support.
3.0 Clear governance

Privacy
- Apply privacy preserving methods.
- Ongoing community engagement.

Legal
- Enabling legislation.
- Health Record Information and Privacy Act 2002
- Privacy and Personal Information Protection Act

Structure
- Co-creation and co-investment.
- Responsive, clear policies and procedures.
4.0 Scalability criteria

**Reach**
- Able to provide services across multiple stakeholders.
- Support consolidated approaches

**Efficiency**
- Economies of scale.
- Leverage current infrastructure to provide NSW with a competitive advantage.

**Acceptance**
- Meets stakeholder needs whilst maintaining linkage responsiveness and fidelity relevant to constituency.
- Co-ownership.